

**Town of Pollock**  
**APPLICATION FOR WATER/SEWER SERVICE**

ACCT # \_\_\_\_\_

METER # \_\_\_\_\_

SEQ # \_\_\_\_\_

**CUSTOMER INFORMATION**

NAME \_\_\_\_\_ PHONE # \_\_\_\_\_

SOCIAL SECURITY # \_\_\_\_\_ DOB \_\_\_\_\_ DRIVER'S LIC. \_\_\_\_\_

EMPLOYER \_\_\_\_\_ PHONE # \_\_\_\_\_

SPOUSE \_\_\_\_\_ PHONE # \_\_\_\_\_

SOCIAL SECURITY # \_\_\_\_\_ DOB \_\_\_\_\_ DRIVER'S LIC. \_\_\_\_\_

EMPLOYER \_\_\_\_\_ PHONE # \_\_\_\_\_

EMAIL ADDRESS \_\_\_\_\_

**ADDRESS**

MAILING ADDRESS \_\_\_\_\_

NEW SERVICE ADDRESS \_\_\_\_\_

LANDLORD \_\_\_\_\_ PHONE # \_\_\_\_\_

**PREVIOUS SERVICE**

PREVIOUS ADDRESS \_\_\_\_\_

PREVIOUS WATER/SEWER COMPANY \_\_\_\_\_

HAS THE TOWN OF POLLOCK EVER PROVIDED SERVICE TO YOU? YES \_\_\_\_\_ NO \_\_\_\_\_

IF YES, WHERE \_\_\_\_\_ WHEN \_\_\_\_\_

*I HEREBY CERTIFY THAT ALL THE ABOVE INFORMATION IS TRUE AND CORRECT TO THE BEST OF MY KNOWLEDGE.*

**CUSTOMER'S SIGNATURE**

DEPOSIT PAID \_\_\_\_\_

SERVICE FEE PAID \_\_\_\_\_

DATE \_\_\_\_\_

## RULES AND REGULATIONS

- Water and sewer bills will be mailed by the last working day of each month. Failure to receive bills or notices will not prevent such bills from becoming delinquent, nor relieve the customer from their obligation of payment.
- Payment may be made by credit card, money order or good check. NSF fee is \$50. Payment may be made online at [www.pollockla.us/payments](http://www.pollockla.us/payments); OR at the Pollock Municipal Building, 3911 Hwy 8 W, Monday – Friday, 8:00 am – 3:00 pm; OR placed in the drop box located at the Pollock Municipal Building; OR mailed to Town of Pollock, PO Box 189, Pollock, LA 71467. Stub must be included with payment to ensure proper credit to the account. **NO CASH ACCEPTED.**
- Water and sewer bills are due by the 10<sup>th</sup> of each month. Failure to pay by the 10<sup>th</sup> will result in a 10% penalty of the unpaid balance.
- Failure to pay all charges BEFORE the 20<sup>th</sup> of each month will result in automatic shut off of water on the 20<sup>th</sup> at 8:00 am. A \$75 disconnect fee will be assessed. All charges, penalties and fees must be paid in full before service will be restored.
- Failure to pay all charges and fees within 30 days of shut off will result in permanent disconnect of the account. The security deposit will be applied to the balance due, and a final bill will be sent showing either the balance due (if security deposit does not cover total charges); OR the refund of deposit due after all charges and fees have been paid. A new security deposit of \$150 plus \$10 service fee, along with any unpaid charges will be required before service will be restored.
- Only one residence will be allowed per meter. Additional, unauthorized hook-ups will result in the water being disconnected without notice, and Law Enforcement will be notified.

***THIS CERTIFIES THAT I HAVE READ AND UNDERSTAND THESE RULES AND REGULATIONS, AND HAVE RECEIVED A COPY OF THEM.***

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**CUSTOMER'S SIGNATURE**

## TRASH PICK-UP RULES

- Pick-up is at 7:00am on Tuesdays and Fridays. Trash must be by the road by 7:00am.
- Trash pick-up is for household garbage only.
- Trash must be in a bag, tied, and in a can with a lid.
- NO LOOSE TRASH WILL BE PICKED UP.
- If the bag tears or is overfilled, it will not be picked up.

Trash pick-up is a **FREE** service that the Town of Pollock is providing to you. For the safety of our employees, these rules **MUST** be followed.

***THIS CERTIFIES THAT I HAVE READ AND UNDERSTAND THE TRASH PICK-UP RULES, AND HAVE RECEIVED A COPY OF THEM.***

**CUSTOMER SIGNATURE:** \_\_\_\_\_

# Town of Pollock

P.O. Box 189  
Pollock, Louisiana 71467-0189  
(318) 765-3796  
(318) 765-3683 Fax

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Follow the [Town of Pollock](#) on Facebook for reminders  
about water/sewer bills and other town events!

“COMMITTED TO WORKING WITH THE PEOPLE AND FOR THE GOOD OF POLLOCK”  
THIS INSTITUTION IS AN EQUAL OPPORTUNITY PROVIDER & EMPLOYER

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